



JUST TAP, INSERT OR SWIPE!

Your new debit card is equipped with the latest chip and contactless technologies. This means, each time you use your card a unique code is sent and confirmed – **giving you added security and peace of mind.**

You'll have the option to tap, insert and/or swipe your card anywhere Mastercard® is accepted. To "tap" or make a contactless purchase:

1. Look for the contactless symbol at checkout.
2. Tap and/or hold your card to the payment terminal until you hear a beep or see a green light.
3. Follow any instructions on the screen to confirm your payment.

Swap Your Card Info with CardSwap

Update over 100 of the top online retailers and subscription services with your new Merrimack debit card information all in one place - with CardSwap. Log into online banking or the Merrimack app and find CardSwap in the Services menu.

Add Your Card to Your Mobile Wallet

Access your card at the touch of a screen right from your phone's mobile wallet. Don't forget to add your card to Apple Pay®, Samsung Pay or Google Pay to pay online or in person anywhere mobile wallet is accepted.



Keeping Your Card Safe

Our Fraud Center monitors card transactions 24 hours a day, 7 days a week, and alerts you when a suspicious card transaction is detected. When it comes to the security of your card, proactive monitoring and early fraud detection make all the difference.

1. Contact us if you will be traveling out-of-state by calling, stopping by or submitting a secure message in online banking or the Merrimack app.
2. Keep your contact information up-to-date by calling, stopping by or submitting a change of contact info form in online banking or the Merrimack app.
3. Monitor your accounts regularly and contact us if there is a transaction you do not recognize.
4. Control when and how your card can be used by downloading the MyCardRules™ App. Set spending limits, designate where your card can be used, receive instant alerts for transactions, and even temporarily suspend your card if you lose it.

How to Report Your Card Lost or Stolen

Please notify us immediately if you notice your card is missing.

- During business hours: Call us at **800.541.0006**
- After business hours: Call Telephone Banking at **888.224.6272** or our Card Center at **888.297.3416**

If you report a card after hours, please also contact us or stop by during business hours to be issued a replacement card.



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