

# Telephone Banking

603.224.6272 or  
888.224.6272



**MERRIMACK**  
COUNTY SAVINGS BANK

**START: To use touchtone, PRESS 1  
To use your voice, PRESS 2**



**MERRIMACK**  
COUNTY SAVINGS BANK

Have your Merrimack County Savings Bank account number, personal identification number (PIN) and the last four digits of your Social Security number available when you call. First-time callers will be prompted to enter their full Social Security number and select a PIN between four to eight digits in length.

**Telephone Banking**  
**603.224.6272 or 888.224.6272**

**At any time you may press 3\* to return to the main menu.**

**PRESS 1  
FOR ACCOUNT BALANCE**

CHECKING/ MONEY MARKET	SAVINGS	CERTIFICATES OF DEPOSIT	CLUB ACCOUNTS	LOANS	LINE OF CREDIT
<ul style="list-style-type: none"> <li>• Current Balance and Available Balance</li> <li>• Amount Last Deposited</li> <li>• Pending Transaction Balance*</li> <li>• Year-to-date Interest Information*</li> </ul>	<ul style="list-style-type: none"> <li>• Current Balance and Available Balance</li> <li>• Amount Last Deposited</li> <li>• Pending Transaction Balance*</li> <li>• Year-to-date Interest Information*</li> </ul>	<ul style="list-style-type: none"> <li>• Current Balance</li> <li>• Last Interest Amount</li> <li>• Maturity Date</li> </ul>	<ul style="list-style-type: none"> <li>• Current Balance</li> </ul>	<ul style="list-style-type: none"> <li>• Current Balance</li> <li>• Next Payment Amount</li> <li>• Interest Year-to-date*</li> </ul>	<ul style="list-style-type: none"> <li>• Current Balance</li> <li>• Last Interest Amount</li> </ul>

**PRESS 2  
FOR ACCOUNT HISTORY**

CHECKING/ MONEY MARKET	SAVINGS	CERTIFICATES OF DEPOSIT	CLUB ACCOUNTS	LOANS	LINE OF CREDIT
<ul style="list-style-type: none"> <li>— <b>PRESS 1</b> All Transactions</li> <li>— <b>PRESS 2</b> Deposits</li> <li>— <b>PRESS 3</b> Withdrawals</li> <li>— <b>PRESS 4</b> Check Number</li> </ul>	<ul style="list-style-type: none"> <li>— <b>PRESS 1</b> All Transactions</li> <li>— <b>PRESS 2</b> Deposits</li> <li>— <b>PRESS 3</b> Withdrawals</li> </ul>	<ul style="list-style-type: none"> <li>— <b>PRESS 1</b> All Transactions</li> <li>— <b>PRESS 2</b> Interest*</li> </ul>	<ul style="list-style-type: none"> <li>— <b>PRESS 1</b> All Transactions</li> <li>— <b>PRESS 2</b> Deposits</li> <li>— <b>PRESS 3</b> Interest</li> </ul>	<ul style="list-style-type: none"> <li>— <b>PRESS 1</b> All Transactions</li> <li>— <b>PRESS 2</b> Payments</li> </ul>	<ul style="list-style-type: none"> <li>— <b>PRESS 1</b> All Transactions</li> <li>— <b>PRESS 2</b> Payments</li> <li>— <b>PRESS 3</b> Advances</li> <li>— <b>PRESS 4</b> Withdrawals</li> <li>— <b>PRESS 5</b> Check Number</li> </ul>

**PRESS 3  
TO TRANSFER FUNDS  
OR MAKE A PAYMENT**

- **PRESS 1**  
Transfer Funds
- **PRESS 2**  
Make a Payment

**PRESS 4  
TO CHANGE PIN**

**PRESS 5  
FOR CARD SERVICES**

- **PRESS 1**  
Activate New Card
- **PRESS 2**  
De-activate or Report a Card Lost or Stolen\*\*

**PRESS 6  
FOR BANK INFORMATION**

- **PRESS 1**  
Concord Branches
- **PRESS 2**  
Other Branches
- **PRESS 3**  
ATM Locations

**Make the Call for Convenience.**

Enjoy the convenience of secure access to your Merrimack County Savings Bank accounts from any phone – 24 hours a day, 7 days a week.

- **Check account balances**
- **Transfer funds**
- **Make loan payments**
- **And more!**

\*Option may not be available if there has been no activity or the balance is zero.

\*\*If you deactivate a lost or stolen card, please contact the bank to order your new card.

# Banking Services

## PERSONAL

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- Checking
- Savings
- CDs and IRAs
- Convenience Services:  
Online Banking, Mobile Banking,  
Mobile Deposit, eStatements, Telephone  
Banking, ATM and Debit Cards,  
Combined Statements
- GenGold® Savings and  
Identity Theft Membership
- Overdraft Protection Services:  
Transfer Account Protection, CheckReserve  
Line of Credit, Courtesy Pay
- Mortgages
- Construction Loans
- Personal Loans
- Home Equity Loans and Lines of Credit

## BUSINESS

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- Business Loans
- Checking
- Savings
- CDs
- Sweep Accounts
- Convenience Services:  
Online Banking, Mobile Banking, Mobile  
Deposit, eStatements, Telephone Banking, ATM  
and Debit Cards, Combined Statements
- Cash Management Services
- GenGold® Business Partner Program
- Debit MasterCard BusinessCard®
- Deposit Express Remote Deposit Capture
- Merchant Credit Card Service



**MERRIMACK**  
COUNTY SAVINGS BANK

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Member  
**FDIC**

MC 241065

